

Noon Knowledge  
Youtube Links

<b>SOFT SKILL &amp; BUSINESS DEVELOPMENT CLASSES</b>		
<b>Noon Knowledge Workshop (Listed By Date)</b>	<b>Link to YouTube</b>	<b>Date of Class</b>
Cyber Security Obligations/Insurance	<a href="https://www.youtube.com/watch?v=2NKldTyQPj4">https://www.youtube.com/watch?v=2NKldTyQPj4</a>	12/8/2021
Marketing - Target Marketing Strategies	<a href="https://www.youtube.com/watch?v=SHJqa4d_ZVk">https://www.youtube.com/watch?v=SHJqa4d_ZVk</a>	11/10/2021
Online Payment Systems/POS/Online Reservations	<a href="https://www.youtube.com/watch?v=WR9YOrppPzI">https://www.youtube.com/watch?v=WR9YOrppPzI</a>	10/27/2021
Managing Leases/Rental Agreements	<a href="https://www.youtube.com/watch?v=GkuSL3GCSn8">https://www.youtube.com/watch?v=GkuSL3GCSn8</a>	10/13/2021
iPhone Tips & Tricks	<a href="https://www.youtube.com/watch?v=hWSERUJr5_g">https://www.youtube.com/watch?v=hWSERUJr5_g</a>	9/29/2021
Recruiting and Retaining Employees	<a href="https://www.youtube.com/watch?v=nfyAa1qfUio">https://www.youtube.com/watch?v=nfyAa1qfUio</a>	9/15/2021
Microsoft Outlook - How to use, assign tasks, contacts and more	<a href="https://www.youtube.com/watch?v=C6lXIOzrxBo">https://www.youtube.com/watch?v=C6lXIOzrxBo</a>	9/1/2021
Video Development	<a href="https://www.youtube.com/watch?v=0aJnNRAiMMo">https://www.youtube.com/watch?v=0aJnNRAiMMo</a>	6/2/2021
The Value of Collaboration	<a href="https://www.youtube.com/watch?v=O4mcixm7QW0">https://www.youtube.com/watch?v=O4mcixm7QW0</a>	5/19/2021
QuickBooks Basics - Desktop vs Online	<a href="https://www.youtube.com/watch?v=8rGL1KDW-W0">https://www.youtube.com/watch?v=8rGL1KDW-W0</a>	5/5/2021
Using Online Tools to Market Your Business	<a href="https://www.youtube.com/watch?v=FI-7GunN7zg">https://www.youtube.com/watch?v=FI-7GunN7zg</a>	4/21/2021
Importance of Public Speaking	<a href="https://www.youtube.com/watch?v=iGrSn_Qm0wi">https://www.youtube.com/watch?v=iGrSn_Qm0wi</a>	4/7/2021
How to Make the Most Online with a Limited Budget	<a href="https://www.youtube.com/watch?v=PENtbnDi-7Q">https://www.youtube.com/watch?v=PENtbnDi-7Q</a>	3/17/2021
Workforce System - What it Can Do For Your Business	<a href="https://www.youtube.com/watch?v=Wcgc7wk5i2g">https://www.youtube.com/watch?v=Wcgc7wk5i2g</a>	3/3/2021
Cyber Security & Protecting Your Data	<a href="https://www.youtube.com/watch?v=DUIDin_enMA">https://www.youtube.com/watch?v=DUIDin_enMA</a>	2/17/2021
Marketing in a Changing Economic Landscape	<a href="https://www.youtube.com/watch?v=4QnqYvmAyuE">https://www.youtube.com/watch?v=4QnqYvmAyuE</a>	2/3/2021
Rebuilding the Tourism Industry	<a href="https://www.youtube.com/watch?v=MtISrt50Dcg">https://www.youtube.com/watch?v=MtISrt50Dcg</a>	1/20/2021
Business Planning	<a href="https://www.youtube.com/watch?v=sIFv0liq6MU">https://www.youtube.com/watch?v=sIFv0liq6MU</a>	1/6/2021
Keeping Your Business Relevant Post Covid	<a href="https://www.youtube.com/watch?v=D39wtyNUUnvA">https://www.youtube.com/watch?v=D39wtyNUUnvA</a>	12/2/2020
Marketing Changes Post COVID	<a href="https://www.youtube.com/watch?v=iTgDRph0doU">https://www.youtube.com/watch?v=iTgDRph0doU</a>	11/18/2020
Financial Literacy	<a href="https://www.youtube.com/watch?v=ic-GsYAvfBc">https://www.youtube.com/watch?v=ic-GsYAvfBc</a>	11/4/2020
Changes to Insurance Post COVID Noon Knowledge	<a href="https://www.youtube.com/watch?v=B4Mklhd3kQo">https://www.youtube.com/watch?v=B4Mklhd3kQo</a>	10/21/2020
Market Update	<a href="https://www.youtube.com/watch?v=C4kFCUFwu_A">https://www.youtube.com/watch?v=C4kFCUFwu_A</a>	9/16/2020
Changes in the Restaurant Business-COVID 19	<a href="https://www.youtube.com/watch?v=IDgQGY1Zop0">https://www.youtube.com/watch?v=IDgQGY1Zop0</a>	9/2/2020
Marketing Your Business Beyond Your Window Sign	<a href="https://www.youtube.com/watch?v=fcu8M3vo-10">https://www.youtube.com/watch?v=fcu8M3vo-10</a>	8/5/2020
Website, Social Media and Online Storefronts	<a href="https://www.youtube.com/watch?v=qWkhabVur1g">https://www.youtube.com/watch?v=qWkhabVur1g</a>	7/15/2020
Online Commerce & Shipping Explained	<a href="https://www.youtube.com/watch?v=rmW5nncK9mY">https://www.youtube.com/watch?v=rmW5nncK9mY</a>	6/17/2020
Motivational Leadership	<a href="https://www.youtube.com/watch?v=FKS8sZSmpw0">https://www.youtube.com/watch?v=FKS8sZSmpw0</a>	6/3/2020
End of Year Tax Planning	<a href="https://www.youtube.com/watch?v=CIOyfAI5kYA">https://www.youtube.com/watch?v=CIOyfAI5kYA</a>	5/20/2020
Using LinkedIn to Help You Find A Job	<a href="https://www.youtube.com/watch?v=PsQRtYmdPD8">https://www.youtube.com/watch?v=PsQRtYmdPD8</a>	4/15/2020
How To Leverage Your Brand and Tell Your Story	<a href="https://www.youtube.com/watch?v=MydolW6Ouaw">https://www.youtube.com/watch?v=MydolW6Ouaw</a>	3/4/2020
What Social Media Platform is Best for My Business	<a href="https://www.youtube.com/watch?v=1-NyRRW2NeU">https://www.youtube.com/watch?v=1-NyRRW2NeU</a>	2/19/2020
Customer Service	<a href="https://www.youtube.com/watch?v=W0DTWYh0EI0">https://www.youtube.com/watch?v=W0DTWYh0EI0</a>	2/5/2020
Writing a Business Plan	<a href="https://www.youtube.com/watch?v=01AWy59XY9E">https://www.youtube.com/watch?v=01AWy59XY9E</a>	1/22/2020
MailChimp	<a href="https://www.youtube.com/watch?v=1vTe4VssmMw">https://www.youtube.com/watch?v=1vTe4VssmMw</a>	12/4/2019
Change The Perception Change The Reality: Changing the Way You Communicate with Others to Change the	<a href="https://www.youtube.com/watch?v=KnAhMWwn7PE&amp;t=4">https://www.youtube.com/watch?v=KnAhMWwn7PE&amp;t=4</a>	11/20/2019
Online Sales	<a href="https://www.youtube.com/watch?v=v1B08UbhxcA">https://www.youtube.com/watch?v=v1B08UbhxcA</a>	11/6/2019
The 5 Marketing Strategies you Should be Using Right Now	<a href="https://www.youtube.com/watch?v=w_uU4PJr5M">https://www.youtube.com/watch?v=w_uU4PJr5M</a>	10/16/2019
Cyber Security	<a href="https://www.youtube.com/watch?v=VesMgfPwys0">https://www.youtube.com/watch?v=VesMgfPwys0</a>	10/2/2019

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Scheduling Social Media Posts for Your Business or Non Profit	<a href="https://www.youtube.com/watch?v=X_YJB6sk6Eg">https://www.youtube.com/watch?v=X_YJB6sk6Eg</a>	9/18/2019
Reinvent Continuously: When You Stop Growing, You Stop Leading	<a href="https://www.youtube.com/watch?v=V0q6Eg-PdaE">https://www.youtube.com/watch?v=V0q6Eg-PdaE</a>	8/28/2019
How to Airbnb	<a href="https://www.youtube.com/watch?v=JEAkAdRobFA">https://www.youtube.com/watch?v=JEAkAdRobFA</a>	8/7/2019
Customer Service	<a href="https://www.youtube.com/watch?v=pCFX1z5H7-s&amp;t=1941s">https://www.youtube.com/watch?v=pCFX1z5H7-s&amp;t=1941s</a>	6/19/2019
Universal Class	<a href="https://www.youtube.com/watch?v=glwQulukE4w&amp;t=31s">https://www.youtube.com/watch?v=glwQulukE4w&amp;t=31s</a>	6/5/2019
Marketing to Millennials	<a href="https://www.youtube.com/watch?v=wV9pn2sGMEw">https://www.youtube.com/watch?v=wV9pn2sGMEw</a>	5/1/2019
Employment Law	<a href="https://www.youtube.com/watch?v=7O0Q35znVQA">https://www.youtube.com/watch?v=7O0Q35znVQA</a>	4/17/2019
How To Build Your Personal Brand	<a href="https://www.youtube.com/watch?v=TfU-Uoc-YqM&amp;t=16s">https://www.youtube.com/watch?v=TfU-Uoc-YqM&amp;t=16s</a>	4/3/2019
Internships and How They Benefit Your Business	<a href="https://www.youtube.com/watch?v=e1ONlyTSswl">https://www.youtube.com/watch?v=e1ONlyTSswl</a>	3/20/2019
LinkedIn Tools You Didn't Know Existed	<a href="https://www.youtube.com/watch?v=EC_FZ5jNU5s">https://www.youtube.com/watch?v=EC_FZ5jNU5s</a>	3/6/2019
Getting Back To The Basics - Digital Foundation	<a href="https://www.youtube.com/watch?v=a98VwJLFHu8">https://www.youtube.com/watch?v=a98VwJLFHu8</a>	2/20/2019
How Community Development & Tourism Promotes	<a href="https://www.youtube.com/watch?v=pXLFsRs4HI">https://www.youtube.com/watch?v=pXLFsRs4HI</a>	2/6/2019
Facebook: Best Practices for Non Profits & Small	<a href="https://www.youtube.com/watch?v=66g5eP_kdvQ&amp;t=1325s">https://www.youtube.com/watch?v=66g5eP_kdvQ&amp;t=1325s</a>	12/5/2018
Branding Yourself on LinkedIn Noon Knowledge	<a href="https://www.youtube.com/watch?v=E1SjQWlth0o">https://www.youtube.com/watch?v=E1SjQWlth0o</a>	11/7/2018
5 VIDEOS YOU SHOULD BE CREATING!	<a href="https://www.youtube.com/watch?v=KbM-3cNz4TA">https://www.youtube.com/watch?v=KbM-3cNz4TA</a>	10/17/2018
Virginia Tax Exemption	<a href="https://www.youtube.com/watch?v=vXKVnKTsqYg">https://www.youtube.com/watch?v=vXKVnKTsqYg</a>	10/3/2018
Washington County Economic Development Forum	<a href="https://www.youtube.com/watch?v=TY7nYz6mSEQ">https://www.youtube.com/watch?v=TY7nYz6mSEQ</a>	9/27/2018
Social Media for Special Events	<a href="https://www.youtube.com/watch?v=Om0PACAaOfg">https://www.youtube.com/watch?v=Om0PACAaOfg</a>	9/19/2018
Media Relations Noon Knowledge	<a href="https://www.youtube.com/watch?v=Ka4815lq_24">https://www.youtube.com/watch?v=Ka4815lq_24</a>	9/5/2018
Personal Decisions Should I Start a Business	<a href="https://www.youtube.com/watch?v=ZUbVfzbq90w">https://www.youtube.com/watch?v=ZUbVfzbq90w</a>	8/15/2018
Media & Public Relations Crisis Management	<a href="https://www.youtube.com/watch?v=Lp_QDfs9dd0">https://www.youtube.com/watch?v=Lp_QDfs9dd0</a>	8/1/2018
How to Use Video Effectively for Marketing	<a href="https://www.youtube.com/watch?v=ilhTMSswKzs">https://www.youtube.com/watch?v=ilhTMSswKzs</a>	7/25/2018
Breakeven Analysis & Cash Flow	<a href="https://www.youtube.com/watch?v=mb8hZQ8s6NA&amp;t=2s">https://www.youtube.com/watch?v=mb8hZQ8s6NA&amp;t=2s</a>	7/18/2018
Digital Do's & Don'ts	<a href="https://www.youtube.com/watch?v=okKufATlgus">https://www.youtube.com/watch?v=okKufATlgus</a>	6/20/2018
Sales Force	<a href="https://www.youtube.com/watch?v=myMaLBptOHE">https://www.youtube.com/watch?v=myMaLBptOHE</a>	6/6/2018
Constant Contact	<a href="https://www.youtube.com/watch?v=eTWzYCh754k">https://www.youtube.com/watch?v=eTWzYCh754k</a>	5/23/2018
Posting on Your Company FaceBook - Social Media Calendar	<a href="https://www.youtube.com/watch?v=LdpLlxN-k-l">https://www.youtube.com/watch?v=LdpLlxN-k-l</a>	5/16/2018
Grants How to Find & Apply for Grants	<a href="https://www.youtube.com/watch?v=gkF8127O7vY">https://www.youtube.com/watch?v=gkF8127O7vY</a>	4/18/2018
Best Apps for Your iPad	<a href="https://www.youtube.com/watch?v=O0B3ZxCbLfw">https://www.youtube.com/watch?v=O0B3ZxCbLfw</a>	4/4/2018
Stream Events & tips for Your FaceBook	<a href="https://www.youtube.com/watch?v=heRTjjiKBos">https://www.youtube.com/watch?v=heRTjjiKBos</a>	3/28/2018
What Your FaceBook Needs to Have	<a href="https://www.youtube.com/watch?v=FcplZAG1s3k">https://www.youtube.com/watch?v=FcplZAG1s3k</a>	3/21/2018
Alternative Stress Relief	<a href="https://www.youtube.com/watch?v=Gu1VcdPMFEs">https://www.youtube.com/watch?v=Gu1VcdPMFEs</a>	3/7/2018
Savvy Social Media Tools	<a href="https://www.youtube.com/watch?v=6BXVYzWSVRg">https://www.youtube.com/watch?v=6BXVYzWSVRg</a>	2/28/2018
Employment Law	<a href="https://www.youtube.com/watch?v=irU47BpBeyM&amp;t=219s">https://www.youtube.com/watch?v=irU47BpBeyM&amp;t=219s</a>	2/21/2018
Cash Flow	<a href="https://www.youtube.com/watch?v=xODMqaOVGL4">https://www.youtube.com/watch?v=xODMqaOVGL4</a>	1/31/2018
Social Media Marketing	<a href="https://www.youtube.com/watch?v=MRWJEgE6uOA&amp;t=77s">https://www.youtube.com/watch?v=MRWJEgE6uOA&amp;t=77s</a>	1/17/2018
Adobe Pro	<a href="https://www.youtube.com/watch?v=0H1IhiTofl8">https://www.youtube.com/watch?v=0H1IhiTofl8</a>	12/6/2017
MailChimp	<a href="https://www.youtube.com/watch?v=GbxwMT3BxCM">https://www.youtube.com/watch?v=GbxwMT3BxCM</a>	11/29/2017
Marketing 101	<a href="https://www.youtube.com/watch?v=9Ec3rLkb9YE">https://www.youtube.com/watch?v=9Ec3rLkb9YE</a>	11/15/2017
EFT Meridian Tapping for Stress Management -DIY for Internal Stress & Calming it down	<a href="https://www.youtube.com/watch?v=TyRAp78b3VM">https://www.youtube.com/watch?v=TyRAp78b3VM</a>	11/1/2017

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Overtime Rules	<a href="https://www.youtube.com/watch?v=CbTAlqorLpA">https://www.youtube.com/watch?v=CbTAlqorLpA</a>	10/25/2017
Protecting Your Finances and Credit	<a href="https://www.youtube.com/watch?v=xtltRAXD43M">https://www.youtube.com/watch?v=xtltRAXD43M</a>	10/18/2017
Video Marketing	<a href="https://www.youtube.com/watch?v=D1n6ZWakOS4">https://www.youtube.com/watch?v=D1n6ZWakOS4</a>	10/4/2017
How to Create a Video	<a href="https://www.youtube.com/watch?v=mdqdmZ77BD0">https://www.youtube.com/watch?v=mdqdmZ77BD0</a>	9/27/2017
Building a LinkedIn Profile	<a href="https://www.youtube.com/watch?v=ya50DYl9vdA">https://www.youtube.com/watch?v=ya50DYl9vdA</a>	9/20/2017
Laws of Leadership -4th session	<a href="https://www.youtube.com/watch?v=6pillGQF1kM">https://www.youtube.com/watch?v=6pillGQF1kM</a>	9/13/2017
Fundamentals of Online Advertising - Ad Words	<a href="https://www.youtube.com/watch?v=N_Qe2IAZjdY">https://www.youtube.com/watch?v=N_Qe2IAZjdY</a>	8/30/2017
Laws of Leadership -2nd session	<a href="https://www.youtube.com/watch?v=kgtA9jXkv8">https://www.youtube.com/watch?v=kgtA9jXkv8</a>	7/19/2017
Woo Commerce - WordPress	<a href="https://www.youtube.com/watch?v=lyzS7cH0gFQ">https://www.youtube.com/watch?v=lyzS7cH0gFQ</a>	7/12/2017
Themes & Plugins - WordPress	<a href="https://www.youtube.com/watch?v=uxuieQ8x3gc&amp;t=2225s">https://www.youtube.com/watch?v=uxuieQ8x3gc&amp;t=2225s</a>	6/14/2017
Creative Collaborations	<a href="https://www.youtube.com/watch?v=QOU4KNbsm5o">https://www.youtube.com/watch?v=QOU4KNbsm5o</a>	5/24/2017
Social Media's Impact on your business (FaceBook, Twitter, Google & LinkedIn)	<a href="https://www.youtube.com/watch?v=VcYwV1xTSL0">https://www.youtube.com/watch?v=VcYwV1xTSL0</a>	5/17/2017
Google Suite Tools	<a href="https://www.youtube.com/watch?v=zO5ACRRl6ZY">https://www.youtube.com/watch?v=zO5ACRRl6ZY</a>	4/26/2017
Important Elements of a Business Plan	<a href="https://www.youtube.com/watch?v=JGV3In5Lg-g">https://www.youtube.com/watch?v=JGV3In5Lg-g</a>	4/19/2017
Workman's Comp	<a href="https://www.youtube.com/watch?v=v7DjMc0dYll">https://www.youtube.com/watch?v=v7DjMc0dYll</a>	4/12/2017
WordPress	<a href="https://www.youtube.com/watch?v=OOaRvLT3xVA">https://www.youtube.com/watch?v=OOaRvLT3xVA</a>	3/29/2017
Organizational Leadership	<a href="https://www.youtube.com/watch?v=9xOg3YRL0H4">https://www.youtube.com/watch?v=9xOg3YRL0H4</a>	3/22/2017
Business networking & promotion	<a href="https://www.youtube.com/watch?v=2bVn32R5QrU">https://www.youtube.com/watch?v=2bVn32R5QrU</a>	3/8/2017
iPad - create presentations, video, marketing materials that get results	<a href="https://www.youtube.com/watch?v=2tP9a9W_1m0">https://www.youtube.com/watch?v=2tP9a9W_1m0</a>	2/22/2017
Creditors Rights	<a href="https://www.youtube.com/watch?v=qtgK3O4f54c">https://www.youtube.com/watch?v=qtgK3O4f54c</a>	2/15/2017
Basics of Graphic Design	<a href="https://www.youtube.com/watch?v=6V2xwgueT6l">https://www.youtube.com/watch?v=6V2xwgueT6l</a>	2/8/2017
Creative Collaboration & Communication in the Work Place	<a href="https://www.youtube.com/watch?v=l333hI0jAw">https://www.youtube.com/watch?v=l333hI0jAw</a>	2/1/2017
Corporate Structure	<a href="https://www.youtube.com/watch?v=zKxrfiDv9rM">https://www.youtube.com/watch?v=zKxrfiDv9rM</a>	1/25/2017
Google Get Your business on the map	<a href="https://www.youtube.com/watch?v=IFj-KD5fi0">https://www.youtube.com/watch?v=IFj-KD5fi0</a>	1/18/2017
Generational Recruiting	<a href="https://www.youtube.com/watch?v=qV0AlLokOA">https://www.youtube.com/watch?v=qV0AlLokOA</a>	11/16/2016
Creating a PR Strategy	<a href="https://www.youtube.com/watch?v=oYHbO6igCSw">https://www.youtube.com/watch?v=oYHbO6igCSw</a>	10/26/2016
Tips for converting your business to the cloud	<a href="https://www.youtube.com/watch?v=CrR0DKRq05A">https://www.youtube.com/watch?v=CrR0DKRq05A</a>	10/12/2016
Tips for developing your Soft Skills	<a href="https://www.youtube.com/watch?v=ivskPRTsHEU">https://www.youtube.com/watch?v=ivskPRTsHEU</a>	10/5/2016
Financing a growing business	<a href="https://www.youtube.com/watch?v=NriGNuTRJs0">https://www.youtube.com/watch?v=NriGNuTRJs0</a>	9/28/2016
Employment Law	<a href="https://www.youtube.com/watch?v=OA8uBwAykm8">https://www.youtube.com/watch?v=OA8uBwAykm8</a>	9/21/2016
Excel the Next Level	<a href="https://www.youtube.com/watch?v=PXwG6U8_3gQ">https://www.youtube.com/watch?v=PXwG6U8_3gQ</a>	9/14/2016
eCommerce workshop	<a href="https://www.youtube.com/watch?v=3gGATgitQmc">https://www.youtube.com/watch?v=3gGATgitQmc</a>	8/24/2016
Live streaming	<a href="https://www.youtube.com/watch?v=Q-FbXQ_iSik">https://www.youtube.com/watch?v=Q-FbXQ_iSik</a>	8/10/2016
How to become an Artepreneur	<a href="https://www.youtube.com/watch?v=iIDaQZCB8zo">https://www.youtube.com/watch?v=iIDaQZCB8zo</a>	7/27/2016
FaceBook vs LinkedIn- Which is the best social network for your business	<a href="https://www.youtube.com/watch?v=5UGyVgRg8Ws">https://www.youtube.com/watch?v=5UGyVgRg8Ws</a>	7/20/2016
Excel in 1 hour	<a href="https://www.youtube.com/watch?v=LmOcUhvxlZI">https://www.youtube.com/watch?v=LmOcUhvxlZI</a>	6/15/2016
Creative Collaboration	<a href="https://www.youtube.com/watch?v=IbRCj3_wWRU">https://www.youtube.com/watch?v=IbRCj3_wWRU</a>	5/18/2016
How to Sell to Virginia Government	<a href="https://www.youtube.com/watch?v=wicMQ128Exs">https://www.youtube.com/watch?v=wicMQ128Exs</a>	5/11/2016
Consumer Protection	<a href="https://www.youtube.com/watch?v=NCZ1F2zG64w">https://www.youtube.com/watch?v=NCZ1F2zG64w</a>	5/4/2016
Inspiring Leadership & Team Building	<a href="https://www.youtube.com/watch?v=Hf9Y7PHk7cA">https://www.youtube.com/watch?v=Hf9Y7PHk7cA</a>	4/27/2016

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iPad for Business	<a href="https://www.youtube.com/watch?v=lt9cOcE39YM">https://www.youtube.com/watch?v=lt9cOcE39YM</a>	4/13/2016
Marketing through Community Involvement	<a href="https://www.youtube.com/watch?v=Rr_-6UrfMNM">https://www.youtube.com/watch?v=Rr_-6UrfMNM</a>	4/6/2016
Cyber Security	<a href="https://www.youtube.com/watch?v=vvFZYEOYV1E">https://www.youtube.com/watch?v=vvFZYEOYV1E</a>	3/30/2016
Website Do's & Don'ts	<a href="https://www.youtube.com/watch?v=UYhl-TwcOew">https://www.youtube.com/watch?v=UYhl-TwcOew</a>	3/16/2016
Developing Effective PR Plan	<a href="https://www.youtube.com/watch?v=Cf4mcFHh7ml">https://www.youtube.com/watch?v=Cf4mcFHh7ml</a>	2/17/2016
Quickbooks Online	<a href="https://www.youtube.com/watch?v=OLhG97ccP5s">https://www.youtube.com/watch?v=OLhG97ccP5s</a>	2/3/2016
Developing Company Policies & Procedures	<a href="https://www.youtube.com/watch?v=2kxKkd7-UI">https://www.youtube.com/watch?v=2kxKkd7-UI</a>	1/20/2016
Managing 5 Generations in the Workplace	<a href="https://www.youtube.com/watch?v=gg9Ku61WJmA">https://www.youtube.com/watch?v=gg9Ku61WJmA</a>	11/18/2015
Turning a Prospect into a Sale	<a href="https://www.youtube.com/watch?v=NxzLBO_Upb4">https://www.youtube.com/watch?v=NxzLBO_Upb4</a>	11/4/2015
Winning Back a Disgruntled Customer	<a href="https://www.youtube.com/watch?v=XlcGr3ZUdK8&amp;t=70s">https://www.youtube.com/watch?v=XlcGr3ZUdK8&amp;t=70s</a>	10/28/2015
Apps in Business	<a href="https://www.youtube.com/watch?v=y-bdKH0oNCU">https://www.youtube.com/watch?v=y-bdKH0oNCU</a>	10/21/2015
Search Engine Optimization	<a href="https://www.youtube.com/watch?v=2teiDf2Zr6s">https://www.youtube.com/watch?v=2teiDf2Zr6s</a>	10/14/2015
Designing an Effective Ad	<a href="https://www.youtube.com/watch?v=KpH6CMISLbE&amp;t=26s">https://www.youtube.com/watch?v=KpH6CMISLbE&amp;t=26s</a>	10/7/2015
Tourism Business Management & Support	<a href="https://www.youtube.com/watch?v=m44g6jdmCao">https://www.youtube.com/watch?v=m44g6jdmCao</a>	9/30/2015
Retail Experience	<a href="https://www.youtube.com/watch?v=49rhhC4muOg">https://www.youtube.com/watch?v=49rhhC4muOg</a>	9/23/2015
QuickBooks Session 4	<a href="https://www.youtube.com/watch?v=3ea1jcZ4tCA">https://www.youtube.com/watch?v=3ea1jcZ4tCA</a>	9/16/2015
How to Engage Employees	<a href="https://www.youtube.com/watch?v=qF8blmjVVKU">https://www.youtube.com/watch?v=qF8blmjVVKU</a>	9/9/2015
Creating a Promotional Video	<a href="https://www.youtube.com/watch?v=yo0ArI_lZs4">https://www.youtube.com/watch?v=yo0ArI_lZs4</a>	8/26/2015
QuickBooks Session 3	<a href="https://www.youtube.com/watch?v=igf7PABdv2w">https://www.youtube.com/watch?v=igf7PABdv2w</a>	8/15/2015
Using LinkedIn for Business	<a href="https://www.youtube.com/watch?v=X4W2j8F2R2c">https://www.youtube.com/watch?v=X4W2j8F2R2c</a>	7/22/2015
QuickBooks Session 2	<a href="https://www.youtube.com/watch?v=8AHsNu_allM">https://www.youtube.com/watch?v=8AHsNu_allM</a>	7/15/2015
Facebook & Instagram	<a href="https://www.youtube.com/watch?v=ub7Snd8tXYs">https://www.youtube.com/watch?v=ub7Snd8tXYs</a>	6/25/2015
QuickBooks Session 1	<a href="https://www.youtube.com/watch?v=1SixHbWD0TU">https://www.youtube.com/watch?v=1SixHbWD0TU</a>	6/10/2015
iPad for Business	<a href="https://www.youtube.com/watch?v=yHwXgzF7O78">https://www.youtube.com/watch?v=yHwXgzF7O78</a>	5/27/2015
Achieving Your Financial Goals	<a href="https://www.youtube.com/watch?v=5nz7ckge8e0">https://www.youtube.com/watch?v=5nz7ckge8e0</a>	4/29/2015
Crowdfunder Funding	<a href="https://www.youtube.com/watch?v=7fh70a8e1zl">https://www.youtube.com/watch?v=7fh70a8e1zl</a>	4/22/2015
Cloud Services for Business	<a href="https://www.youtube.com/watch?v=ZJo8u38jU1k">https://www.youtube.com/watch?v=ZJo8u38jU1k</a>	4/8/2015
Mobile Payment Systems	<a href="https://www.youtube.com/watch?v=CB0JXbtE_Ys">https://www.youtube.com/watch?v=CB0JXbtE_Ys</a>	4/1/2015
Social Media for Business	<a href="https://www.youtube.com/watch?v=aY-x3sF8OtA">https://www.youtube.com/watch?v=aY-x3sF8OtA</a>	3/25/2015
Selling to the Commonwealth	<a href="https://www.youtube.com/watch?v=pNgGgRSD1iY">https://www.youtube.com/watch?v=pNgGgRSD1iY</a>	3/18/2015
Customer Service	<a href="https://www.youtube.com/watch?v=kGrsgl5iM">https://www.youtube.com/watch?v=kGrsgl5iM</a>	3/11/2015
Real Estate & Insurance in Business	<a href="https://www.youtube.com/watch?v=oH_BJGOGGGk">https://www.youtube.com/watch?v=oH_BJGOGGGk</a>	3/4/2015
Positive Image session 2	<a href="https://www.youtube.com/watch?v=qlv6hg6BwAM">https://www.youtube.com/watch?v=qlv6hg6BwAM</a>	2/25/2015
Positive Image session 1	<a href="https://www.youtube.com/watch?v=mtnPNHWQCm8">https://www.youtube.com/watch?v=mtnPNHWQCm8</a>	2/18/2015
Email Marketing - MailChimp	<a href="https://www.youtube.com/watch?v=iV6BfJud3ao">https://www.youtube.com/watch?v=iV6BfJud3ao</a>	2/11/2015
How to Write & Distribute a Press Release	<a href="https://www.youtube.com/watch?v=wTohplWVcwY">https://www.youtube.com/watch?v=wTohplWVcwY</a>	2/4/2015